



**YOU SAID,
WE DID!**

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The following information has been taken from Sandwell Shared Lives Carer survey 2024, Registered Manager Audits 2024, Carer Reviews, Carer meetings and general engagement with carers.

You said:

You sometimes felt isolated and would like carer mentors

"A little isolated at times"

We did:

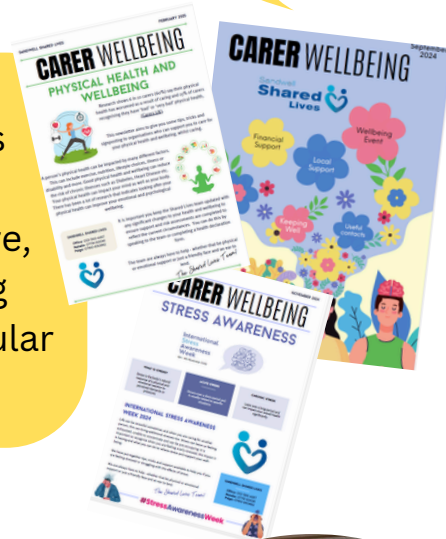
Nominated and established experienced carers to become carer mentors for day, short-term and long-term placements.

You said:

You wanted a 'pamper' and more wellbeing information

We did:

Invited you to a carers pamper event joint at Portway Lifestyle Centre, nominated a wellbeing champion and share regular wellbeing newsletters.



You said:

You wanted to go out for a Christmas lunch as a social event

We did:

Held a sale event to raise funds to take out Shared Lives Carers for a Christmas Lunch.



Do you think the Sandwell Shared Lives scheme achieves good outcomes and promotes an inclusive, high quality service?

100%
Yes

Our survey says:

100% of carers believe the scheme achieves good outcomes and promotes an inclusive, high quality service!

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How well supported do you feel by the scheme workers and Registered Manager? (1 being not at all, 5 being extremely well supported)

4.75



Our survey says:

75% of you feel well supported by the scheme.

We continue to aim for 100%!

You said:

You wanted an alternative to overnight respite - only in the daytime



We did:

Developed and launched a new day respite service - Home and Away.

We have recruited 4 carers specifically for this service.

You said:

You needed respite care with a specialist provider

We did:

Worked with the Social Work team to consider providers and source an appropriate provider

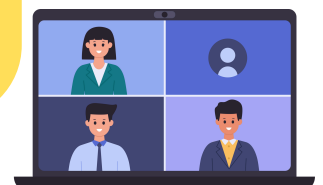
"I feel we are listened to"

You said:

You wanted a mixture of formats and locations of Carer meetings

We did:

We now hold a mixture of face-to-face and online meetings, including quarterly newsletters. We now have a Terms of Reference in place.



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You said:

You wanted more information regarding Long Term placements and Kinship

We did:

Took your queries to Shared Lives Plus and sought information which was shared in newsletters

You said:

You wanted more information and guidance around cyber safety

We did:

Attended specific training to develop our knowledge and share information and resources with you in newsletters



How applicable do you find the e-learning via Care Tutor to your role as a Shared Lives Carer?



Our survey says:

Over half of carers felt the e-learning on Care Tutor was not always applicable to their role as a Shared Lives Carer.

You said:

Current online training isn't always applicable for providing care in the home environment

We did:

Sourcing an alternative training provider to provide applicable training. We are working with learning and development for this.



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The following information has been taken from Sandwell Shared Lives Carer survey 2024, Registered Manager Audits 2024, Carer Reviews, Carer meetings and general engagement with carers.

Finally, please describe being a Shared Lives Carer in one sentence!

"Offering on going support and a good relationship."

"Shared lives carer is a good opportunity to spend time with who mentally weak or upset and being a member of our family "

"I absolutely love my job ❤️"

"A rewarding and enjoyable role"

"Providing a person centred supportive way of life. "

"I find it very rewarding love my job"

"Beina a Shared Lives Carer is challenaina. but verv rewardina."

Our survey says:

This is how our carers summed up being a Sandwell Shared Lives Carer.

The Sandwell Shared Lives Team would like to take this opportunity to thank all Sandwell Shared Lives Carers for their engagement with the scheme, completing the annual survey and your continuous support to develop the service we provide. We continue to aim to support all carers in their placements within the Sandwell Shared Lives service.

The Sandwell Shared Lives Team



Sharing your home,
sharing your life...

