

# Sandwell Shared Lives You Said, We Did 2024.



Last year, we asked you to complete a survey online to find out what you think of Shared Lives and your carers.



Some people were supported by other professionals from Adult Social Care and Education.



We also saw you throughout the year at events and appraisals.



We have put together this document that shows things you and your carers have asked for and what Sandwell Shared Lives has done to help.





# This is what you said...

# This is what we did...



**You said you needed a social worker to help with some problems you were having**



We spoke to Social Worker managers to help you be allocated a worker. We did this for six people.



**You said you wanted to know what activities there are in your local area**



## Community Map

Information provided about the different activities that are available to you in your local community.



We worked with the Community Navigators to provide everyone with their own community map that included groups and activities you may like.



# This is what you said...

## This is what we did...



**You said you needed an Annual Learning Disability Health Check**



We wrote to your GP surgery to ask them to complete this and helped three people to receive their Learning Disability Health Check.

NHS

### Having cervical screening

An easy guide about cervical screening for women aged 25 to 64



**You said wanted easy read information about health screening for women**



We found this information and shared it with you



**You said you wanted more support from health professionals**



We have completed referral to the Community Learning Disability for one person and shared their contact information with your carers.



# This is what you said...

## This is what we did...



**You said you have a new care need that you have help with from your carer**



We made new processes and paperwork to meet your needs with good care and support



**You said you needed the annual survey in an accessible format for specific people's needs**



We made personalised individual survey's for those who needed it and used photos of their carers, home and more to help them to understand better.

# Things we learned from your survey results:

Everyone who completed the survey said:

- Their carer treats them with kindness and respect
- They are given choices to control your lives and supported to reach your goals
- They feel safe with their carer
- Their carer listens to them
- They would know what to do if something was wrong or they did not feel safe
- They have choices of different food and drink
- People ask their permission to share personal information





## Other things you told us were...

I like Shared  
Lives

They are  
amazing and  
kind

I'm happy going to  
stay with my carer  
and going out.



**We want to say...**

**Thank you for taking part and helping us  
make the scheme better for you!**



Sharing your home,  
sharing your life...

