

WE ARE
SANDWELL!

Adult Social Care Local Account 2023 - 2024



“

Foreword

”



Rashpal Bishop - Director, Adult Social care

As the Director of Adult Social Care, I am excited to present our Local Account for 2023/24. The Local Account looks back at what was delivered by Adult Social Care teams through our work with the care sector and other partner organisations to help people receive the care and support they needed during another challenging year.

Over the past year, we have navigated a landscape shaped by financial constraints and workforce shortages. These challenges have tested our resolve, but they have also inspired innovative solutions and strengthened our commitment to providing quality care and keeping our residents as independent as possible. Despite the hurdles we have faced, I am delighted to share that many positive developments have taken place across our services, resulting in enhanced wellbeing and improved outcomes for the individuals we support.

Within this Local Account, you will find a series of case studies that highlight the remarkable stories of our residents and how our transformation programme is positively impacting on our service provision. Each case study is a testament to the hard work and compassion of our teams, who go above and beyond to ensure that the voices of our residents are heard and their needs are met. From personalised care plans to community engagement initiatives, our approach has always centred around the individual, fostering independence and dignity.

Furthermore, our collaboration with community partners has been instrumental in maximising resources and strengthening support networks. Together, we have developed innovative programmes that have not only addressed immediate needs but also paved the way for sustainable improvements in the quality of life for our residents.

I invite you to explore these stories of hope, resilience, and achievement. They remind us that while we face ongoing challenges, the human spirit is powerful, and the impact of our work is profound. I am incredibly grateful to our dedicated staff, our partners, and the residents and families and carers we serve for their unwavering support and collaboration.

As we look to the future, we remain committed to our vision to provide the right support, at the right time and the right place, to maximise independence and empower people to remain safe and healthy.

Thank you for your ongoing support and for being a vital part of our journey.

Cllr Suzanne Hartwell

Previous Cabinet Member for Adult Services, Health & Wellbeing

As the Cabinet Member for Adult Social Care in 2023, it was an incredible privilege to be part of this journey alongside our dedicated teams, residents, and their families. Reflecting on this time, I am filled with gratitude for the opportunity to witness first hand the remarkable work being done within our adult social care services.

Visiting various services and meeting the incredible individuals who make a difference in the lives of our residents has been one of the highlights of my role as Cabinet member for Adult Social Care. Each encounter has reinforced my belief in the power of compassion and collaboration. I have been inspired by the innovative approaches our staff have taken to overcome challenges and enhance the quality of care we provide.

As I now take a new role for Sandwell, I pass on the responsibility of Cabinet member to Cllr Jackie Taylor, who I know will continue to build on the successes and strive for excellence for our residents.



Cllr Jackie Taylor

Cabinet Member for Adult Services, Health & Wellbeing

As we celebrate the achievements captured in this Local Account, I am excited about the future of adult social care in our community and my new role as Cabinet Member. Hearing the stories of resilience and transformation from our residents has been both humbling and motivating. It is a reminder of why we do this work and the profound impact it can have on individuals and their families. The dedication I have seen from our teams, even in the face of adversity, is truly commendable and speaks volumes about their commitment to making a positive difference.

Together, we will continue to build on our successes and strive for excellence in all that we do.

Thank you for your ongoing support as we navigate this important journey together.





A message from our Chief Executive

In Sandwell, we care about each other and it is our community that makes us proud to call this place our home.

We're down to earth and proud of our heritage as a powerhouse of the industrial revolution, and this history is still evident today in the unique and distinct character of our towns and neighbourhoods.

Sandwell is at the heart of the West Midlands and we have a young and rapidly growing population. We're proud of the diverse communities that bring so much to our borough.

Our borough is full of wonderful green places, like our much-loved Sandwell Valley Country Park. We're the green gateway to the Black Country from Birmingham and have great connections to the rest of the country.

We already have an outstanding track record in bringing funding into our borough and are passionate about supporting businesses to grow in a way that ensures people and communities benefit too. We are determined to make the most of our peoples' skills, abilities, and resourcefulness to create good jobs and opportunities that will boost everyone's life chances and attract even more investment into Sandwell for the long term.

We know that we face some big challenges here. Too many of our residents' have their health and life expectancy impacted by their social circumstances. Child poverty is double the national average and some people's prospects – especially when it comes to health – might not always be as good as they can be.

But we also know our community is amazing when we come together, and there is so much potential to unlock.

As we mark our 50th anniversary, our focus is on being brilliant at the basics. That means getting things right for our residents – delivering high-quality services that are easy to use and working for the people who need them.

We want to make Sandwell a cleaner, greener and safer place to live and for our residents to live longer in good health.

Together we can deliver a great future for Sandwell and change people's lives for the better.

Our stories

We regularly capture and share news stories and case studies from across our service areas; from the achievements of individuals who receive our support to showcasing cause for celebration from within our teams.



Our videos

We have a [growing video library of Adult Social Care stories](#). We use these to share key updates, celebrate achievements and highlight great news stories from across our directorate.

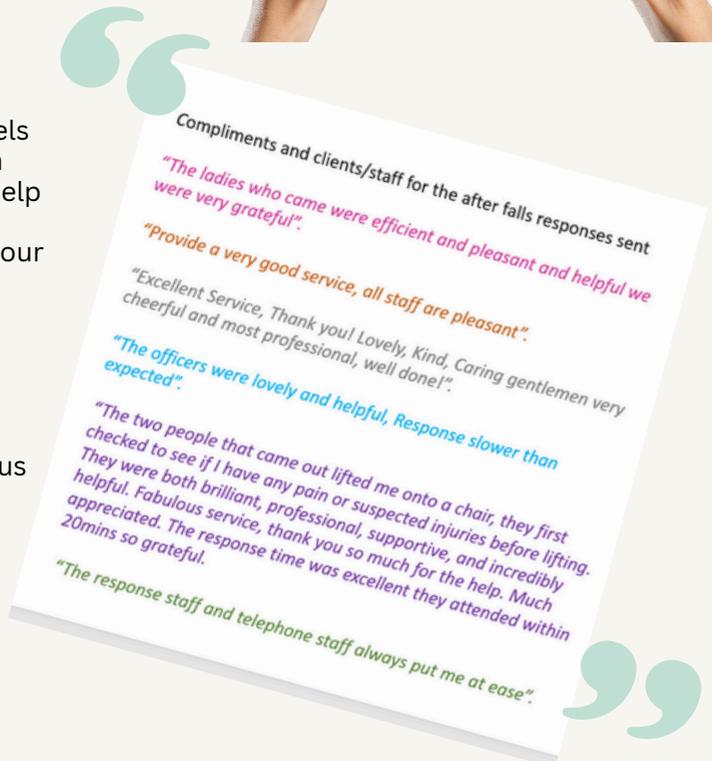
Visit our [ASC Youtube channel](#)



Our feedback

We use a range of channels to collate feedback, both formal and informal, to help us build a bigger picture around satisfaction with our services.

Reports are prepared monthly to share with managers at our Communications Workstream. These help us to gain insight and share information in a more co-ordinated way.



Our news channels

We share important updates, good news stories and customer feedback through our Directors' News bulletin. This goes out by email to over 1,00 members of staff across the various service areas within Adult Social Care each month.



We also utilise wider corporate communication channels and share updates each month through Manager presentations, which are shared at team meetings right across the Council.

External communications

We share news and regular updates via:

- Press releases
- The Council's social media channels
- Our bespoke Adult Social Care Recruitment external e-bulletin
- The council's external public email update bulletin
- The Sandwell Herald: our in-house newspaper distributed quarterly across to households across the Borough
- Our Adult Social Care YouTube channel.



Our year in review

Each year, we produce a Local Account document that includes good news stories and achievements from across the Adult Social Care Directorate.



2023

Our population Latest data

344,210

Latest population estimates



There are currently 344,210 people living in Sandwell as of population estimates in mid 2022 from the Office of National Statistics.

Our population is set to increase by 28,348 people by 2040.

12th



Deprivation

Sandwell is the 12th most deprived Local Authority according to the Indices of Multiple Deprivation 2019.

10,411

Contact figures

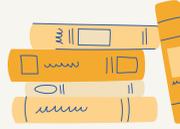


During 2023/24, an average of 10,411 contacts were recorded on our system each month.



11,000

Assessments



During 2023/24 nearly 11,000 assessments took place for care and support.

3,712

Long term support

There were 3,712 Clients receiving long term support 31 March 2024.



Receiving support in the community.

70%

Reablement

3,657

71% facilitated a hospital discharge.

During 23/24 3,657 promoting independence and reablement episodes ended.



82% support was provided in the person's own home.

All our clients

10,650 Clients receiving long term or short term care and support during 2023-24, including items of equipment and adaptations.

10,650



Carers

600

Over 600 carers received a direct payment.



Our year in pictures



”



Staff engagement sessions



Awareness days



1
2
3

Celebrating success



Project updates



Sharing best practice



Promoting services



“

Spring 2023 - 2024

”

Intermediate Care and Independent Living

National and local media attended our flagship social care and health facility Harvest View on Wednesday 18 January.

Film crews from BBC Midlands Today and Sky news, along with reporters from the Express and Star attended.

Sandwell resident Chris Speed spoke about the care and support he received to regain independence following a bad fall.

Watch: Sky news segment



Read more:
[Express and Star article.](#)



**Sandwell
Herald article:
Spring 2023**

Care and support for our residents

The Herald looks at how just four of our Adult Social Care services help people to maintain their health and independence.

Harvest View helping residents home

Our flagship social care and health facility Harvest View – the first of its kind in the West Midlands – opened in November.

It provides much-needed reablement support to Sandwell residents by offering specialist help from council and NHS staff working together – thanks to a partnership between the two organisations.

The facility in Rowley Regis is helping to ease delays in getting people home from hospital as well as helping people avoid admissions altogether.

Sandwell resident Chris Speed spoke about the care and support he's received at Harvest View following a fall. Staff worked with Chris to encourage him to regain his confidence and independence during his stay.

Chris said: **"They really care about how we feel here, and make sure that we will be safe at home."**

Chris was looking forward to getting home to his cats following his stay.



Top left: Chris Speed

Top right: Cabinet member Councillor Suzanne Hartwell and staff celebrate the opening of Harvest View

Left: During her stay at Harvest View, Amanda Pearson dined at Sandwell Council Leader Councillor Kerrie Carmichael

March 2023

Social Work and Care Management

Social Worker Jenny Hilliard was nominated as part of World Social Work Month (March) as an Amazing Newly Qualified Social Worker, who the British Association of Social Workers profile and showcase on their social media channels and website throughout World Social Work Month.



Featured in: March 2023 ASC staff newsletter, BASW website.

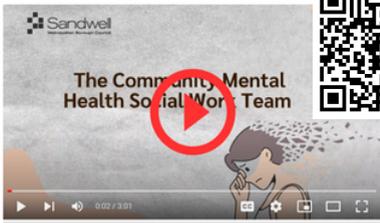


Therapy and Sensory Team

March 2023 saw our first officer accepted on the Occupational Therapy apprenticeship programme with Wolverhampton University: Bianca Davis, pictured with colleague Debbie Tomlinson who undertook her OT degree course in 2006.

Featured in: March 2023 ASC staff newsletter

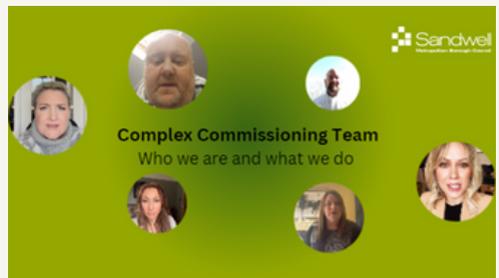
April 2023



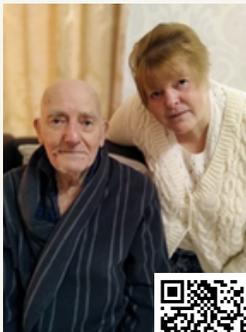
Launch of the **Community Mental Health Team** video highlights the varied work they do.

The Complex Commissioning Team

The team produced an introduction video to give an informative overview of the many components of complex commissioning and how their roles impact and shape the local provider market.



May 2023



STAR Service: praise for staff

“All of the staff that visited my aunt should be commended, they cheered up her day with every visit. Respect and dignity were always upheld. Our family couldn’t have asked for better care.”
[Hear more resident feedback about the STAR Team.](#)



Outreach Service: Gaby's Story

“I’m moving on to the next stage of my life, I’m now moving into my own home, I am really excited. So a big THANK YOU to everyone: you have listened, kept me calm, let me feel motivated and confident.”



Shared Lives Service: Talking Books

“It’s a good idea; and it was nice to listen to the carer talking and having a sense of who they are, opposed to just seeing some photos.”

Transport Heroes

During the pandemic Adult Social Care’s transport team supported the transport of adults for our social care and hospital teams; moving some of our most vulnerable residents safely. They even ventured as far as Devon. [Meet the Team here.](#)



June 2023



Following engagement with staff, residents and community and special interest groups we announce our new vision statement for Adult Social Care in Sandwell in June 2023:

“The right support, at the right time and the right place, to maximise independence and empower people to remain safe and healthy.”



We marked **Learning Disabilities Week** and celebrated the achievements of individuals who have grown in independence and gained more control over their lives with support from our outreach and community-based projects.

From travelling independently to getting jobs – they are living their best lives, their way.

Find out more about Louise, Ryan, Nicky and Jade in our short film.

Shared Lives Week

The Shared Lives team held an ‘afternoon tea party’ for the dedicated carers who take on the commitment of sharing their homes.

Visit our Shared Lives website for more information about the scheme.



July 2023

CQC Readiness Assurance Review

To enable us to prepare for our CQC inspection (expected 2025) we began our staff briefing sessions and engagement events to share areas highlighted from our CQC readiness review exercise and identify key priorities.

Intermediate Care and Independent Living

The Dementia Virtual Reality Bus visited Sandwell on 11 July 2023, as part of the council's ongoing pledge to make Sandwell a dementia friendly community.

[Watch the video](#)



Feedback on Moving With Dignity



"I cannot thank you enough for making my caring role much more easier."

"I've never had such a fantastic service... you have given me a new lease of life. Not only physical but mentally too."

Find out more about the amazing work of our Therapy staff in our short video.



Moving with Dignity re-launch

We held events throughout July for staff to find out more about this approach to care in Sandwell, which is helping to build independence and increased dignity for people across the borough.

August 2023

Direct Services

Surfing into Shared Lives

Tim lives in a long-term Shared Lives placement. Always keen to learn new learning new skills, Tim set out to learn how to surf. With the support of Shared Lives carers, Sue and Alan, Tim was able to achieve the goal.



Growing together

Dean and Conrad, who access our Direct Service provision at Portway Lifestyle Centre, had a fantastic visit to the Community Allotment in Victoria Park, Tipton, where they were greeted by Councillor Hartwell and local volunteers. Inspired by their surroundings, they took back lots of ideas for improving their allotment area at our Portway Centre.

September 2023

Direct Services

10 years of Portway

Direct Services marked the 10th anniversary of the opening of the Portway Lifestyle Centre on Tuesday 21 September 2023 with a day of inclusive activities.

The centre was co-designed with people with disabilities; ensuring people of all abilities have been able to access and enjoy the facilities over the past 10 years.



Portway Allotment start installing a poly tunnel: enabling easier access for people with disabilities to plant.



Celebrating creativity and inclusion

Creative Arts Service showcased some of their “cement range” and wooden bird boxes.



October 2023

Intermediate Care and Independent Living Community Alarms turns 40

The Community Alarms service marked 40 years in October 2023. Our video highlights amazing staff, past and present.



Therapy Assessment Centre re-launch: Tuesday 17 October 2023.

The facility based at The Independent Living Centre enables the Therapy Team to undertake Assessments and provide equipment training all in one place.



STAR feedback from Julie

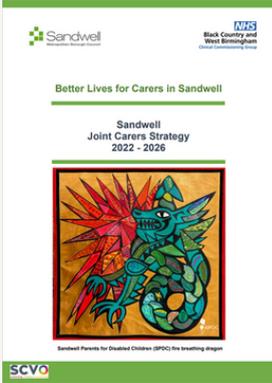
Julie Beard contacted us about the outstanding service her family received from the STAR Team.

“We were so impressed by the carers who attended, they were lovely: always helpful, kind attentive. Thank you so much.”



November 2023

ASC Commissioning



The review of Sandwell's Joint Carers Strategy was completed. Our short video explains more about our plans to improve local support for Carers in Sandwell.



The team also produced new resource packs for both staff and providers to enable them to signpost carers to the type of support that's right for them.

[community resource pack on our website.](#)



December 2023



Social Care Officer Gaynor Coombs-Price was nominated for December iBeds Star of the Month award in December.

“Gaynor recognises when people need a hug, a coffee or a pick me up. She looks out for everyone and is fondly known by the team as 'our hub Mom'”.

Therapy Team

We celebrated Occupational Therapy Week. Scroll through our [Digital Storyboard.](#)

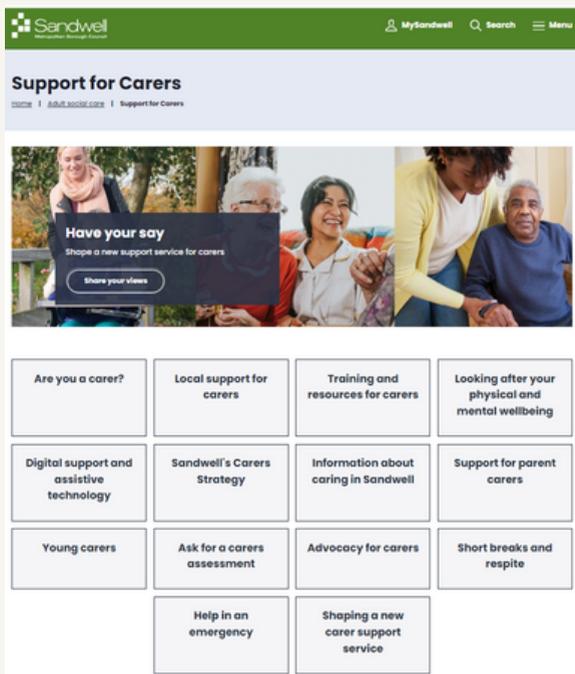


January 2024

ASC Commissioning

New carers information and advice offer launched on our website.

Our new Carer's Homepage brings together a range of resources in one place – making it easier for carers to access support that they need, quickly.



February 2024

Young Adults Team

We received amazing feedback about Social Worker Janet Dennis from a parent carer; referring to her as the 'best social worker ever' and 'one in a million'.



Better Care Fund programme

Sandwell Dementia Community Service, funded through the Better Care Fund programme, host an intergenerational workshop at Michaels School in Rowley Regis within a group ranging from year 7 students (age 11 - 12 years old) and the oldest participants in their mid 80s. This forms part of our work to make Sandwell a Dementia Friendly community.

March 2024

Launch of The 12 Week Pathway

Tuesday 12 March 2024

12 Week Pathway success stories

CASE
STUDY



Watch our video

Highlights from some of our recent successes and feedback from people who have benefitted from accessing the service.

Maria started the pathway with little confidence. During the pathway Maria got a volunteering position at Scope 2 days per week and really enjoys her role.



Social Work and Care Management



Aspiring Social Workers attended a session on Friday 22 March during **Social Work Week 2024**, co-produced and delivered by Grace Currie; an artist who uses her artwork to communicate her needs and feelings following an Acquired Brain Injury.



April 2024



Safeguarding Adults

On Monday 18 March 2024 Sandwell Safeguarding Adults Board colleagues co-ordinated a SAR Best Practice event to bring together professionals from across Sandwell's health, social care and community sectors and share learning.

ASC Commissioning

Sandwell's first partnership charter for co-production was finalised and signed off. It will underpin "[Our Commitment to Co-production](#)" plan for Sandwell.

OUR COMMITMENT TO CO-PRODUCTION IN SANDWELL

Our Commitment to Co-production

Adult Social Care colleagues are ensuring that local people can shape and influence service design and delivery through the launch of '[Our Commitment to Co-production Plan](#)'.

The plan sets out clear intentions to drive improvement; building on good practice from across the Council and partner organisations (agencies) in health and the voluntary sector.



Direct Services

Shared Lives success stories featured in the Spring 2024 issue of the [Sandwell Herald](#): April 2024.



Karen's story

Karen started receiving Shared Lives Respite support in January last year. She was matched with a Shared Lives Carer who shared her interests and hobbies.

During her respite, Karen has enjoyed visits to the cinema, shopping trips and arts and craft activities to make birthday gifts.



Chrissy's story

Chrissy is also being supported by Shared Lives and she's started a new job as a cleaner in a school.

Chrissy is in a long-term Shared Lives placement. Helped by her Shared Lives Carer, Julie, Chrissy has now got the job she set out for. She enjoys cleaning and is a valued member of her team, and she goes above and beyond to do a great job.



Our journey of improvement



Our current and future delivery and improvement of Adult Social Care is set in the context of the Sandwell Vision 2030, the Corporate Plan Big Plans for a Great Place, and the Black Country Integrated Care Board (ICB) Joint Forward Plan.

Sandwell Council's Corporate Plan, Big Plans for a Great Place, is fundamentally about making sure Sandwell residents have the essentials for living a good life – feeling safe, a clean neighbourhood, a secure, warm home, good schools for our children, jobs that pay a decent wage and a pride in living and working in Sandwell. The Corporate Plan sets out our plans to deliver Vision 2030.

The Black Country ICB Joint Forward Plan [Our 5 year joint forward plan] articulates the vision to improve the health outcomes for local people, making the Black Country a healthier place with healthier people and healthier futures.

The Sandwell Health and Care Partnership brings statutory agencies and the voluntary & community sector together. This is a space where they can design new ways of working and new approaches to address system wide problems. As a subgroup of the wider Black Country Integrated Care Board, the focus is on reducing health inequalities.

The Partnership brings together Public Health, Children's Services and Adult Social Care partners with those from Primary Care, Secondary Care, Mental Health, Learning Disability, and the Voluntary & Community sector.

Our journey of improvement

The Sandwell Health and Wellbeing Board is a statutory committee made up of councillors, local GPs, council officers and members from the faith and voluntary community sector. The Board has been transforming into a place that welcomes local community groups to share their stories and experiences. Hearing the real voices of local people has brought meetings to life and inspired board members to take action.

This Partnership brings together the strengths of each of the two boards, with the Sandwell Health & Social Care Partnership looking into the system to innovate, and the Sandwell Health & Wellbeing Board looking out to engage communities. This approach is underpinned by the Sandwell Health and Wellbeing Strategy, which is jointly owned by both Boards.



Strategies to support the Joint Forward Plan

- [Digital Strategy](#)
- [Palliative and End of Life Care Strategy](#)
- [Health Inequality Strategy](#)
- [Joint Capital Resource Used Plan](#)

The partnership is made up of organisations situated within the borough (known as place-based) and includes:

- Sandwell and West Birmingham NHS Trust
- Sandwell Council
- Black Country Healthcare NHS Foundation Trust
- Black Country Integrated Care Board,
- Eight primary care networks (PCNs)
- Sandwell Council for Voluntary Sector Organisations (SCVO)
- Healthwatch Sandwell
- Rights and Equality Sandwell

Our Vision

The right support, at the right time and the right place, to maximise independence and empower people to remain safe and healthy

Our Vision, which is set out in the Sandwell Adult Social Care Strategy, has **three key ambitions** to enable people to live longer and healthier lives and require less support from social care and health budgets:

Prevent – helping to prevent people from becoming ill or dependent.

Independence and Reablement – ensuring people recover from illness or dependency which is amenable to effective treatment.

Care – ensuring people who have long term conditions or dependency receive effective, quality care and support with dignity.

In addition, the Adult Social Care Strategy lists five key priorities for all staff for 2024/25 and the next three years:

- Workforce
- The Customer Journey
- Prevention
- Strength-based Practice
- Preparation for CQC Assurance

To realise the vision of the Adult Social Care Strategy, we have embarked on a journey of improvement and transformation. The following sections of the Local Account share details of example projects that are developed within our priorities.

Our Commitment to co-production

“Our Commitment to Co-production” plan launched in April 2024 and it is a first for Sandwell!

Extensive engagement was carried out led by ASC Complex Commissioning Team colleagues to ensure that local people with lived experience of using care and support services could shape the plan’s content.



Scan through to our co-production plan



LGA recognition for our co-production approach

Adult Social Care were invited to an LGA co-production in person event in London in April 2024 to represent the West Midlands ADASS Co-production Advisory Group and showcase Sandwell’s plan.

We are committed to working together with the people of Sandwell to improve outcomes for all



Better lives for carers in Sandwell

We refreshed our Joint Carers Strategy in 2023 following extensive consultation and engagement, which included workshops with local carer's service providers and carers.

We carried out a further an engagement exercise during Spring 2024 to enable us to understand more in-depth about carers' lived experiences in Sandwell, and how they would like to receive support, and enable us to shape a new Carer Support Service for Sandwell directly influenced by carers and responsive to their needs.



“
The Joint Carers Strategy sets out 30 actions over 4 years to meet these outcomes to make carers lives better
”



Read Sandwell's Joint Carer's Strategy on our website

The views of over 1000 carers and others helped to develop the action plan based on 9 Promises:

- **Information, Advice and Assessment**
- **Developing the Workforce**
- **Reducing Carer Breakdown**
- **Employment and Finances**
- **Supporting Young Carers, and Parent Carers**
- **Health and Wellbeing**
- **Living Well in Community**
- **Awareness and Diversity**
- **Best Practice**



Sandwell Parents for Disabled Children (SPDC) fire breathing dragon

Living well with dementia

Dementia is one of our most significant health and social care priorities both nationally and in Sandwell.

We aim to help people live well with dementia. We encourage people to use services which enable them to live independently rather than go into hospital or a care home.

Read more about the work we are doing to improve better outcomes and clearer access and service pathways for people with dementia in our Dementia Strategy.

In Sandwell there are about 3,300 people living with dementia. That number is expected to double over the next 30 years



BETTER LIVES - DEMENCIA STRATEGY

A REFRESHED STRATEGY FOR
SANDWELL 2019 - 2025



Sandwell Community Dementia Service (SCDS) a partnership of 8 voluntary sector organisations working together to provide advice, information and support to those with a dementia diagnosis. They facilitate Dementia Friendly Communities by engaging with schools and community groups to run Dementia Friends sessions.



Together they have created 66 Dementia Friends and helped to engage people in important conversations through Dementia Friends workshops.

Workforce

One of Adult Social Care's biggest risks is the pressure around workforce capacity, recruitment and retention across the service and care providers.

In 2023 we developed and launched a new workforce strategy. As part of this work we developed a new recruitment campaign to encourage more people to consider a career in care within Sandwell.

Staff and service users took part in a series of case studies to help showcase the different opportunities available within the service.

The campaign was live for 2 weeks, across online and offline advertising platforms and saw over 250 people apply for opportunities available.



Social Work Academy

In 2023 we launched our Social Work Academy, to support our staff develop their careers.

We have invested heavily in developing learning opportunities and support for career development within Adult Social Care. Our Social Work Academy gives employees access to various training and development opportunities.

Our successful programmes include The Assessed and Supported Year in Social Work where our employees are supported from a dedicated practice educator.

We continue to invest in our staffs continued professional development, which includes practice educator training and best interest assessor.

We hold regular social work forums and hold embedding learning events.

2023

6 people on the AYSE programme

**3 x BIAs programme with all completing and passing
3 apprenticeships that all went on to have roles within
the team**

**14 students from local universities completing
programmes at our academy**

2 Practice educators level 1

Alongside:

Support learners workshops

Social work forums

Day to day learning support and opportunities

**Presentations at regional conference and showcasing
our best practice**



Sandwell Social
Work Academy

12 week pathway

March 2024 saw the launch the 12 Week Pathway, a service that supports individuals with learning disabilities to gain independence, access the local community and connect with training or employment opportunities.



Meet Paul



Paul talks about the support he's received from the service and how it's helped him to live his best life.



Community Navigator Sharon Blisset talks about the passion she has for her role and explains more about the service.



Meet Andrew

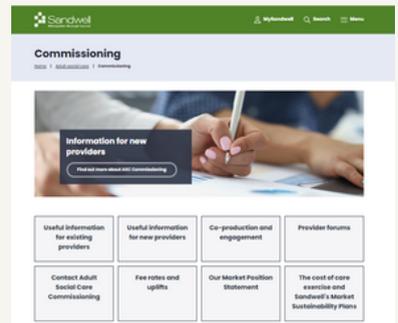


Work on our market position statement

We want to work together with providers and other stakeholders, listening to views when shaping and commissioning services. We need providers to help shape, design, and deliver our services.

In 2023 we drafted our market position statement alongside our stakeholders. We also created a new space online for providers and for people to understand more about our commissioning process. This includes information about provider forums and access to our market position statement.

www.sandwell.gov.uk/commissioning



Discharge to Assess

The focus for 2023 was the integrated discharge hub and how they support people to leave hospital as soon as they are medically fit.

Recruitment successfully took place to fill all health and social care vacant posts and the hub was operational 8am – 8pm, 7 days a week. The hub supported over 200 Sandwell people each month to leave hospital and return to their community.

Following quality improvement project work we saw the average length of stay in hospital for people returning home (pathway 1) reduce from 3.48 days in Dec 2022 to an average of 2.17 days throughout 2023.

The other key focus throughout 2023 was Harvest View.

Harvest View

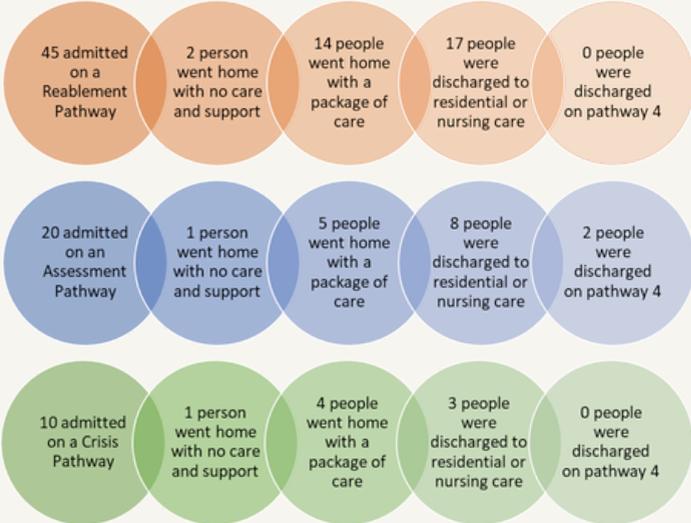


Harvest View offers specialist support from both social care and health staff all under one roof, with 80 en-suite rooms and friendly communal areas as well as lovely outdoor spaces.

The facility enables people to get back home after a hospital visit and also those who need some structured support to avoid a hospital stay altogether.



Through September to December 2023, Harvest View completed support for 315 people. The average length of stay was 38 days.



Overall, of the 75 episodes of care completed:

- 27 (36%) people were discharged home with either a package or care or no care and support.
- 30 (40%) people were discharge to residential or nursing care.
- 4 (5%) people sadly passed away.
- 14 (19%) people were admitted back into hospital.

An MDT outcome/measure has been recorded and agreed with all professionals, relating to whether the goals of the resident have been met, partially met or not met:

Goals	September 2023	October 2023	November 2023
Not met	2	6	6
Partially met	3	1	8
Met	23	18	9

Harvest View

Client A

Specialist support from both social care and health staff all under one roof.

Length of stay 30 days.
Admitted after lengthy stay in hospital,
following a fall at home

→ Potential to go home with a large 4x2 POC and significant amounts of equipment

→ Previous medical history of blood clots and a UTI, mild learning difficulties

→ On arrival required transfer aid for all transfers, not independently mobile, using commode for toileting

Became independent with transfers, using walking frame independently, no need for commode.
Returned home with POC for morning call only

Worked well with OT's/ Physios's and HV staff and made significant improvements in first week which continued



Client B

Length of stay 36 days

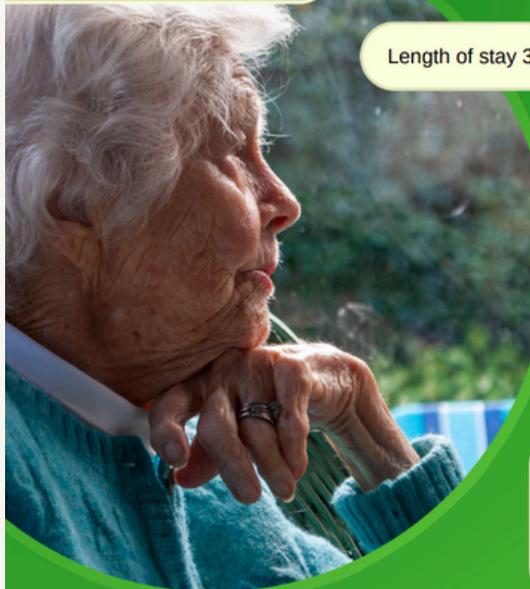
→ Admitted from hospital with right sides weakness

→ On arrival required assistance of 2 carers

→ Mobilised with a walking frame with assistance

Progressd initially to 1 carer

Returned home independently mobile



The right support, at the right time and the right place, to maximise independence and empower people to remain safe and healthy.

www.sandwell.gov.uk/adults