

Post 16 Transport Policy Statement for Students 16 – 19 in Further Education and Training 2025-2026



Policy effective from 31st May 2025

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Introduction

Sandwell Metropolitan Borough Council (SMBC) have a duty to prepare and publish an annual transport policy statement specifying the arrangements for the provision of transport or other support that the authority considers it necessary to make to facilitate the attendance of all persons of sixth form age receiving education or training.

‘Sixth form age’ refers to those young people who are over 16 years of age but under 19 or continuing learners who started their programme of learning before their 19th birthday (years 12,13,14).

SMBC also have a duty to encourage, enable and assist young people with learning difficulties/disabilities up to the age of 25.

This policy document specifies the support that SMBC (the council) considers necessary to facilitate the attendance of Post 16 learners receiving education or training.

Education or training refers to learning or training at a school, further education institution, a council maintained or assisted institution providing higher or further education, an establishment funded directly by the Education Skills Funding Agency, learning providers delivering accredited programmes of learning which lead to positive outcomes and are funded by the council, for example, colleges, charities and private learning providers.

Aims and Objectives

The council is committed to encourage, enable and assist, where possible, in the participation of young people in education and training.

The council wants all young people to have the same access to opportunities in life. Learning to travel on public transport is an essential skill. We actively promote independent travel so that young people can access their community, training and learning opportunities.

Sustainable Transport

SMBC is committed to improving the journey to school/college/training providers for all young people in the borough and to promoting sustainable and healthier travel by working with pupils, students, parents, residents, and schools. Please visit our website by using this link: [Sandwell's Sustainable Travel Strategy](#) for further information.

Sustrans is the leading sustainable transport charity that provides practical advice for parents and young people to increase confidence in walking and cycling in general, see www.sustrans.org.uk/ for further information.

Public Transport Assistance

Sandwell has a comprehensive public transport network which includes buses, trains and metro. West Midlands Combined Authority (WMCA) connects all public transport in the West Midlands metropolitan area. This includes Birmingham, Dudley, Coventry, Sandwell, Solihull, Walsall and Wolverhampton. It clearly identifies the complete network of bus, train and metro services.

Further information can be found at: www.networkwestmidlands.com

WMCA is responsible for promoting and developing public transport across the West Midlands metropolitan area. They co-ordinate local transport information for Sandwell and publish bus timetables. This includes the Network West Midlands Map and Guide to public transport in Sandwell and Dudley.

The Sandwell and Dudley map shows all bus operators, routes, rail and metro services and the frequency of bus services. The bus map is available online at: <http://static.centro.org.uk/documents/nwm/Map-Guides/Dudley-Sandwell-WEB.pdf>

A journey planner is also available on line at <https://journeyplanner.networkwestmidlands.com/> or there are three mobile apps available which you can download for free from the App Store, Google Play, they are NetNav, NWM and Walkit.

The majority of school journeys that are made by bus use public operated transport, although there are a number of special bus services procured directly by schools or run commercially and some dedicated bus services run by private operators. The WMCA Sustainable Travel Team informs individual schools and Council School Travel Advisers within the West Midlands when school specific buses are being withdrawn or of any changes in timings of which they are aware.

The WMCA Sustainable Travel Team work with schools in Sandwell to assist with the public transport elements of school travel plans and promote sustainable travel. The support offered includes the following:

- Year 6 transition workshops
- Special Needs School Travel Training Workshops and hire of Resources
- Bespoke public transport packs
- Journey planning advice
- Dedicated Education officers
- Travel awareness sessions & route planning for pupils and staff
- Advice on public transport aspects of travel plans.
- Liaison on behalf of school with transport operators to ensure services are running at appropriate times.
- Bus behaviour issues
- Attend events to promote public transport and sustainable travel.

WMCA works in partnership with Safer Travel Police Team, West Midlands Local Authorities and Transport Operators. Within local authorities WMCA liaise with School Travel Advisers, TravelWise Officers and Post-16 Transport Partnership.

Our website www.sandwell.gov.uk includes links to help with all aspects of travel including walking routes/bus routes and alternative travel. Follow this link www.sandwell.gov.uk/travelwise_in_sandwell for additional information or if you would like to plan a journey please follow this link www.traveline.info/

Travelling Safely Together

Please select the following link for advice on travelling safely on public transport <https://nxbus.co.uk/west-midlands/help-information/travelling-safely-together>

LA Support

To facilitate access to education and training SMBC provides substantial annual subsidies to WMCA to ensure that concessionary fares are available for learners. This is considered to be the fairest method of helping all learners' access their education/training.

LA Support for young people without special educational needs or disabilities

The Council considers that all students aged between 16-19 will be able to travel to their provision on the West Midlands transport network by purchasing their own travel pass, available from Network West Midlands/National Express West Midlands or Midlands Rail.

Low income families can apply for financial assistance to their college or institution for support through the 16-19 Bursary Fund.

LA support for learners with special educational needs or a disability

All Post 16 special educational needs students transferring into year twelve and thirteen requiring travel assistance from the council will be required to complete a transport application form at the earliest opportunity. Please contact the SEN team on 0121 569 8240 or via email - sen_transportofficer@sandwell.gov.uk for further information and to receive a copy of the form. Select the link to access the [Home to School/College and Adult Learner Transport Policy](#) for further clarification on the policy/application processes and appeals procedures.

Travel Training

It is advisable that students who are able take the opportunity to be independently travel trained do so before leaving school. Independent Travel Training is available for students entitled to travel assistance whilst at school.

Independent Travel Training provides the opportunity for those learners with a Learning Difficulty or Disability to help them maximise their potential to enjoy independence and access opportunities to achieve in life.

Schools and colleges provide mobility/travel training for students with special needs to assist them to become independent travellers. Details of the Independent Travel Training Programme can be obtained from the SEN Service sen_transportofficer@sandwell.gov.uk or from the Independent Travel Training Unit (ITTU) on 0121 569 4144 or Travel_Training@sandwell.gov.uk

Concessionary fares, discounts, subsidies, passes or travel cards available for young people 16-25

16-18 Photocard

There is an extensive public transport network of buses, trains and metro in the Sandwell area. Young persons aged 16-18 can obtain a FREE '16 - 18 Photocard' (Valid for up to two years or until 31st July of the academic year they turn 18).

The 16-18 photocard entitles the young person to pay child fares (approximately half adult cash fares) on buses, trains and trams within the West Midlands area and also allows the young person to purchase child rate weekly, 4 weekly, Direct Debit and term season tickets which will now be electronically added to the 16-18 photocard (if purchased online) unless you are purchasing a train ticket, this will be provided as a separate ticket. There are no time restrictions on applying for the 16-18 photocard, you can apply at **any time** (as long as you are 16 years of age or will be 16 within six weeks of your application for a 16-18 photocard and you'll be under 18 years of age on 1st September of the current academic year). New applications can take between 7 – 10 working days to process. This concession is funded by WMCA.

For more Information contact WMCA team on 0345 075 6006 or see website for further details at:

www.networkwestmidlands.com/tickets-and-passes/child/16-18-photocard/

For information on the types of travel tickets that are available for Students that are under 18 Years of age and in full-time education

Please select the link for a range of tickets that are available for the bus, train or Metro. Choose a ticket for just one day, one month, one term or one year. Best value tickets are available when you pay by direct debit.

<https://www.networkwestmidlands.com/tickets-and-passes/>

For information on the types of travel tickets that are available for Students aged 19 years whilst continuing on a course.

Students aged over 18 and in full-time education (verification and photograph required) or do not qualify for a 16-18 Card and are still in full time education can purchase the following season tickets:

n-bus Student
n-network Student

Click the link for a full range of passes that can be purchased: <https://www.networkwestmidlands.com/tickets-and-passes/students/>

Student mTicket

The Student m Ticket allows you to purchase bus tickets on your mobile phone. Search '**nxbus mticket**' to download the app.

Some of the great benefits include:

- Never wait in line for tickets
- No more fumbling around for change
- Purchase a ticket in seconds

- Buy anywhere and at any time
- Never lose your ticket again

Click here for frequently asked questions <https://nxbus.co.uk/west-midlands/help-information/mticket-qr-code-scanning-now-live>

WMCA disabled person's free travel pass

The WMCA organises travel concessions for blind and disabled students (including those aged 16-19), who are resident in Sandwell and the other West Midlands Metropolitan Boroughs. A free concessionary pass is available for use within the West Midlands area, on bus, rail and Midland Metro services valid at the following times:

Monday to Fridays - 09.30 am to end of daytime services

Weekends and Bank Holidays - Anytime.

If you need to travel frequently before 9:30am, you can buy a pre 9:30am add-on ticket. For further information please contact the WMCA on 0345 303 6760.

Network West Midlands also has an Internet Journey Planner available at its website which enables students to see which public transport routes they would need to use to travel from home to the school/college or training provider they are attending. The NetNav, Net WM and Walkit applications are now available throughout the West Midlands. They'll all make your daily travel across the Network West Midlands area easier. Whether you want to plan your journey in advance, get live updates during your journey or plan a more sustainable walking route.

West Midlands Railway

Run a network of local trains, for further information on student season tickets please go to:

www.westmidlandsrailway.co.uk/student-season-tickets

Times during the day that students can use their travel pass or obtain concessionary fares.

The 16-18 Photocard allows students discounted travel to and from school, college (or school related journeys). It does not entitle students to discounted fares when purchasing cash fares for social/leisure journeys during evenings or weekends.

Contact

WMCA Customer Relations Team: Telephone 0345 303 6760

Support available to students who reach 19 whilst continuing on a course.

Some colleges offer support to students, you will need to enquire at your college/provider. Sandwell College is offering a free Swift pass to all new students and financial support via their 16-19 Bursary and Learner Support Fund, they can be contacted on 0800 622006 for more details. Other learning establishments may offer travel assistance via the 16-19 Bursary fund, please contact your college/provider for more details or refer to pages 19 - 26 of this policy for a brief outline of the support that is being offered.

Connexions

Connexions will be able to help if you have any queries relating to finding and accessing a learning/training establishment, telephone: **0121 569 2955**.

Connexions opening hours : Monday: 9.30am - 4.30pm, Tuesday: 9.30am - 4.30pm, Wednesday: 10.30am - 4.30pm, Thursday: 9.30am - 4.30pm, Friday: 9.30am - 4.30pm, Saturday: CLOSED, Sunday: CLOSED

NEET (Not in Education, Employment or Training)

NEET young people may be offered support for travel to attend interviews by their Connexions Advisor, go to www.connexionssandwell.co.uk for further details.

Travel Support available from schools and further education institutions

The following is a list of sources of travel support available through schools and further education institutions. Enquiries and applications in respect of these should be made through the young person's school or institution.

16 to 19 Bursary Fund

The 16 to 19 Bursary Fund provides financial support to help young people overcome specific barriers to participation, so they can remain in education.

There are 2 types of 16 to 19 bursaries:

1. A vulnerable bursary of up to £1200 a year for young people in one of the defined vulnerable groups below:
 - in care
 - care leavers
 - in receipt of Income Support or Universal Credit in place of Income Support, in their own right
 - in receipt of Employment Support Allowance or Universal Credit and Disability Living Allowance or Personal Independence Payments in their own right
 - discretionary bursaries which institutions award to meet individual needs, for example help with the cost of transport, meals, books and equipment.
2. Discretionary bursaries which institutions award to meet individual needs, for example, help with the cost of transport, meals, books and equipment.

To be eligible for the discretionary bursary young people must:

- be aged 16 or over but under 19 at the 31 August 2025 or
- be aged 19 or over at 31 August 2025 and have an Education, Health and Care Plan (EHCP)
- be aged 19 or over at 31 August 2025 and continuing on a study programme they began aged 16 to 18 (19+ continuers)

- be studying a programme that is subject to inspection by a public body which assures quality (such as Ofsted), the provision must also be funded by either a Government funding agency or the local authority

Schools and colleges are responsible for managing both types of bursary. Young people who want to apply for support from the bursary fund should contact their chosen school or college to make an application.

Further information can be found at www.gov.uk/ search for post 16 bursaries.

Care to Learn

Care to learn can help with childcare costs (childcare provider must be Ofsted registered) while you're studying if you're under 20 at the start of your course. It's only available for publicly-funded courses in England. This can include courses in:

- schools
- school sixth forms
- sixth form colleges
- other colleges and learning providers, including Foundation Learning
- your community at Children's Centre's

You can get up to £160 per child; Care to Learn can help with the cost of:

- childcare, including deposit and registration fees
- a childcare taster session for up to 5 days
- keeping your childcare place over the summer holidays
- taking your child to your childcare provider

You **cannot** claim this support if you are an apprentice who gets a salary or are doing a higher education course at university. Further details on this scheme can be obtained on 0800 121 8989 or visit www.gov.uk/care-to-learn/how-to-claim

Dance and Drama Awards

You could get a Dance and Drama Award (**DaDA**) to help with fees and living costs at 17 private dance and drama schools.

DaDA are scholarships that offer greatly reduced tuition fees and income-assessed support with living and learning costs at some of the leading independent dance and drama schools in England. The awards give learners the chance to compete for a high-quality training place.

They are offered to learners by the school on the basis of talent demonstrated at audition and not financial circumstances and provide high quality training for people who want to directly enter the profession.

Further details can be obtained by visiting www.gov.uk/dance-drama-awards

Learner Support

If you're aged 19 or over, on a further education course and facing financial hardship, you could get Learner Support.

You apply to your learning provider (for example your college) for Learner Support. How much you get depends on your circumstances.

The money can help pay for things like:

- accommodation and travel
- course materials and equipment
- childcare - if you qualify

Further details can be obtained by visiting www.gov.uk/discretionary-learner-support

Residential Support Scheme

You may be able to get help with the cost of accommodation from the Residential Support Scheme (RSS).

Eligibility

You must:

- be at least 16 and under 19 on 31 August 2025
- meet the residency requirements (your college will check this)
- not be on housing benefit
- have a household income of less than £30,993
- be studying your first level 2 or level 3 qualification (for example 2 or more A levels, a diploma or a national vocational qualification)

You may be eligible if you're 19 and either:

- continuing on a course you started aged 16 to 18
- have an education, health and care plan (EHCP)

Your course must:

- not be at a specialist residential centre (your college can confirm this)
- be full-time at a college in England
- be '16 to 19 funded' (your college can confirm this)

Your course must also be more than either 15 miles or a 2 hour round trip from your home, and not available any closer than that.

Further information can be obtained from the national helpline on 0800 121 8989 or visit www.gov.uk/residential-support-scheme

Residential Bursary Fund

You may be able to get a bursary towards the cost of accommodation from some specialist residential colleges instead of the Residential Support Scheme.

Most of these colleges are “Specialist Residential Centres” for subjects like agriculture, art and design or horticulture. Each specialist college has its own eligibility criteria, which often include parental income. Contact the college directly to apply.

Traineeships and Apprenticeships

The learning provider is responsible for ensuring that a young person undertaking a Traineeship have reasonable expenses met in full where they are needed to overcome barriers to learning. They may include the costs of travelling to or from the place of learning or work placement. Please contact your learning provider for more information.

Apprentices do not have travel costs paid as they earn a wage, however, Workwise travel support offers apprentices 50% off the full-cost price of most selected Network West Midlands and National Express buses travel passes for up to 3 months when they start a new job; go to <https://www.tfwm.org.uk/swift-and-tickets/discounts-and-free-travel-passes/discounts-for-jobseekers/> or call 0345 303 6760 and then press option 1 for more details; If you are considering an Apprenticeship then go to <https://www.sandwell.gov.uk/jobs/apprenticeship-vacancies> to see what is available from both Sandwell Council and local employers.

When students should apply for transport support.

Students can apply for the 16-18 Photocard on-line at any time (as long as they are 16-18 and born after 31st August 2006); there is no charge. They are valid for up to two years or until 31st July of the academic year they turn 18, **see website for further details at:** www.networkwestmidlands.com/tickets-and-passes/child/16-18-photocard/

Students seeking to obtain transport support through the 16-19 Bursary Schemes that are available from 6th form schools and colleges should contact their chosen establishment directly at the point of starting their course.

[IL0: UNCLASSIFIED]

Points of contact for students seeking transport support.

Sandwell MBC (None SEN) Transport	trudy_saddington@sandwell.gov.uk	0121 569 8331
Sandwell MBC SEN Transport	sen_transportofficer@sandwell.gov.uk	0121 569 8240
Government Website	www.direct.gov.uk/transport	
Traveline	www.traveline.info/	0871 200 2233
The West Midlands Combined Authority	www.wmca.org.uk/	0121-214 7207/7068 or 0845 303 6760
Network West Midlands	www.networkwestmidlands.com	0121 254 6363
National Express West Midlands	www.nxbus.co.uk	0121 254 7272
Endeavour Coaches	www.endeavourcoaches.co.uk	0121 326 4994

Connexions	www.connexionssandwell.co.uk	0121 569 2955
West Midlands Railway	www.westmidlandsrailway.co.uk	0121 634 2040
16 – 19 Bursary Fund	www.gov.uk/1619-bursary-fund	0800 121 8989
Care to Learn	www.gov.uk/care-to-learn	0800 121 8989
Learner Support	www.gov.uk/discretionary-learner-support	0800 121 8989
Dance and Drama Awards	www.gov.uk/dance-drama-awards	0800 121 8989
Residential Support Scheme	www.gov.uk/16-to-19-education-financial-support-for-students	0800 121 8989
Apprenticeships	https://www.sandwell.gov.uk/jobs/apprenticeship-vacancies	0121 569 2099

Sandwell 6th Form Schools

Below is a brief outline of what Sandwell 6th forms are offering students 16-19 years for travel. See their websites for the full details on the bursary schemes/additional support they are offering to eligible students. If your school is not listed below, please contact them directly for information.

Holly Lodge 11-19 Science College Holly Lane, Smethwick, B67 7JG	Means tested 16-19 Bursary for qualifying students travelling over 3 miles can claim a reimbursement for cost of travel (see website for further details). This school is easily accessible via local bus services.	0121 558 0691 https://www.holly-lodge.org/
Ormiston Forge Academy Wrights Lane, Cradley Heath, B64 6QU	Students can apply to the 16-19 Bursary fund and if they qualify can use some of their payment to fund their own travel, the school do not purchase travel passes on their behalf. This school is accessible via local bus and train services.	01384 566 598 www.ormistonforgeacademy.co.uk
Phoenix Collegiate Clarkes Lane, West Bromwich, B71 2BX	A bursary is offered to qualifying students which can be used towards travel to and from school (see website for full details). This school is easily accessible via public bus services.	0121 588 8384 www.aspirebelievesucceed.com

Q3 Academy Wilderness Lane, Great Barr, B43 7SD	A bursary is offered to qualifying students to help with support but not for transport. (see website for full details). The school is accessible via local bus services.	0121 358 6186 www.q3academy.org.uk
Q3 Academy Tipton Alexandra Road, Tipton, DY4 7NR	Support is offered from the 16-19 Bursary fund, it is assessed on individual's circumstances/means testing etc. where travel assistance is provided. Funding is offered towards the cost of a local bus pass or reimbursements. The school is accessible via local bus and train services.	0121 521 1540 www.q3tipton.org.uk/
Gospel Oak School Bilston Road, Gospel Oak, Tipton, DY4 0BZ	Means tested support from the 16-19 Bursary fund is offered to qualifying students with help towards their travel costs, this may be in the form of a West Midlands Travel pass or help with tram or train costs when the students go to work experience placements or University visits. This school is easily accessible via public bus services.	0121 556 1351 www.gospeloakschool.co.uk/
Sandwell Academy Halfords Lane, West Bromwich, B71 4LG	Students may be eligible for a contribution towards the cost of transport from the 16-19 Bursary fund (see website for details) Endeavour Coaches (EC) run a coach service which is open to all students, but limited places are available. There is a fee to use this service which is payable as a one-off fee or in instalments which is paid direct to EC. Students may also use alternative travel such as local bus, train or metro services.	0121 525 1700 www.sandwellacademy.com

Shireland Biomedical UTC 350 High Street West Bromwich B70 8DJ	<p>A bursary is offered to qualifying students which can be used towards travel to and from school (see website for full details). This school is easily accessible via public bus/tram services.</p>	<p>0121 828 1123</p> <p>https://sbmutc.org.uk/</p>
Shireland Collegiate Academy Waterloo Road, Smethwick, B66 4ND	<p>Means tested support is offered for transport from the 16-19 Bursary fund if the student is travelling 3 miles or more to school. Reimbursements will be made to cover the costs of a travel pass (see website for further details). Local bus services are easily accessible to this school.</p>	<p>0121 558 8086</p> <p>https://collegiateacademy.co.uk/</p>
Stuart Bathurst Catholic High School College of Performing Arts Wood Green Road, Wednesbury, WS10 9QS	<p>Means tested support is offered for travel from the 16-19 Bursary fund (see website for further details). The school is accessible via local bus services.</p>	<p>0121 556 1488</p> <p>www.stuart-bathurst.org.uk</p>
Wood Green Academy Wood Green Road, Wednesbury, WS10 9QU	<p>Means tested support is offered from their bursary scheme, if the student qualifies, they will receive a cheque payment towards travel costs (see website for further details). Local bus services are easily accessible to this school.</p>	<p>0121 556 4131</p> <p>www.woodgreenacademy.co.uk</p>

Local Colleges and Training Providers

Below is a brief outline of what local colleges and training providers are offering students 16-19 years for travel. See their websites for the full details on the bursary schemes/additional support they are offering to eligible students. If your establishment is not listed below, please contact them directly for information.

Sandwell College Central Campus 1 Spon Lane, West Bromwich, B70 6AW	All new students for the 25/26 academic year will be given a Swift code to obtain an electronic bus pass (can be used also for evening and weekend travel). Local bus/tram services are easily accessible within the area.	0121 667 5000 www.sandwell.ac.uk
Dudley College The Broadway, Dudley, DY1 4AS	Support towards travel can be accessed through the 16-19 Bursary fund (see website for further details). Local bus services are in operation within this area.	01384 363 000 www.dudleycol.ac.uk
Walsall College Wisemore Campus Littleton Street West, Walsall, WS2 8ES	Support towards travel is offered through the 16-19 Bursary fund which is means-tested (see website for further details). Walsall College offer qualifying students a Swift code to obtain an electronic bus pass or Arriva pass. Local bus and train services are in operation within this area.	01922 657 000 www.walsallcollege.ac.uk

Halesowen College Whittington Road Halesowen, B63 3NA	<p>There is a free coach service available to all students, these coaches cover all of the neighboring towns, so access is widely available, however, if a student could not access this service and are from a low income household, they would be considered for support through the 16-19 Bursary fund (see website for further details). In addition to the coach service provided there are local bus services in operation and rail services within the area.</p>	<p>0121 602 7777</p> <p>www.halesowen.ac.uk</p>
City of Wolverhampton College Paget Road, Wolverhampton, WV6 0DU	<p>Support with travel is offered through the 16-19 Bursary fund which is means-tested, students should refer to the website for additional information on the criteria. There is local access to bus, train, and tram services.</p>	<p>01902 836 0000</p> <p>www.wolvcoll.ac.uk</p>
South and City College Longbridge Lane Longbridge B31 2AJ	<p>Means tested support is offered via the 16-19 Bursary fund with travel. This support can be offered in the form of a Swift code to obtain an electronic pass or alternatively reimbursements may be offered if a student is travelling via rail. This campus is accessible via local bus and rail services.</p>	<p>0121 694 5000</p> <p>https://www.sccb.ac.uk/campuses/longbridge/</p>
Juniper Training 1st Floor, Woden House, Wednesbury, WS10 7AJ	<p>A means tested discretionary bursary fund is available (subject to conditions) which can be used for transport costs and for lunch. Local bus services are in operation within this area.</p>	<p>0121 505 5455</p> <p>www.junipertraining.co.uk</p>

Nacro Apollo House, Oldbury, B69 2DF	<p>A means tested discretionary bursary fund is available, support is given on a weekly basis, this will be paid direct into their bank account. All new starters will receive one week's free travel which will not be deducted from their bursary payment. Local bus and train services are in operation within this area.</p>	<p>0121 552 9589</p> <p>www.nacro.org.uk/</p>
Nova Training Head Office, Willenhall, West Midlands	<p>A means tested discretionary bursary fund is available; support is given as reimbursements of travel costs where travel tickets are provided. Local bus services are in operation within this area.</p>	<p>01902 366278</p> <p>https://novatraining.co.uk/</p>
Skills Work and Enterprise Development Agency (SWEDA) The Business Centre, Church Street, West Bromwich, B70 8RD	<p>Discretionary support may be offered towards travel however, this would be based on individual's needs, assistance is not guaranteed. Local bus and tram services are in operation within the area.</p>	<p>0121 525 2558</p> <p>www.sweda.org.uk/</p>

Special Educational Needs (SEN) Schools

All Sandwell Secondary schools who have SEN provisions are covered by the SEN Policy where transport provision is provided to qualifying students. Please contact the SEN team on 0121 569 8240 or email sen_transportofficer@sandwell.gov.uk for further information.

These additional schools will help qualifying students from their 16-19 Bursary fund with a free bus pass or bus service where travel assistance is required:

Queen Alexandra College, Court Oak Road, Harborne, Birmingham, B17 9TG.	Help with travel assistance is accessible from the 16-19 Bursary fund where a bus pass will be provided to all qualifying students or alternatively if assisted travel is required there will be a bus service provided for qualifying students. Local bus services are in operation within this area.	0121 428 5050 www.qac.ac.uk/college.htm
Glasshouse College, Wollaston Road, Amblecote, Stourbridge, DY8 4HF.	Help with travel assistance is accessible from the 16-19 Bursary fund where a bus pass will be provided to all qualifying students or alternatively if assisted travel is required there will be a bus service provided for qualifying students. Local bus services are in operation within this area.	01384 399400/399434 www.rmt.org/glasshouse
The Meadows Sports College, Dudley Road East, Oldbury, B69 3BU.	Help with travel assistance is accessible from the 16-19 Bursary fund where a bus pass will be provided to all qualifying students or alternatively if assisted travel is required there will be a bus service provided for qualifying students. Local bus services are in operation within this area.	0121 569 7080 www.themeadows.sandwell.sch.uk

**The Westminster School,
Hawes Lane,
Rowley Regis,
B65 9AL.**

Help with travel assistance is accessible from the 16-19 Bursary fund where a bus pass will be provided to all qualifying students or alternatively if assisted travel is required there will be a bus service provided for qualifying students. Local bus services are in operation within this area.

0121 561 6884

www.thewestminsterschool.co.uk

Complaints

Complaints/concerns from schools, parents or carers regarding home to school transport provided by private vehicle operators can be raised direct to the Travel Assistance Service by emailing: travel_assistance@sandwell.gov.uk . The following are contacts from Sandwell MBC should you wish to register a complaint. You can also request a form to be sent out to register enquiries or compliments.

Contacts:

Telephone: 0121 569 7867

Email: contact@sandwell.gov.uk

Website: www.sandwell.gov.uk

Text: 'Sandwell Listen' then your message to 60003

Visit: The One Stop Shop, Sandwell Council House, Freeth Street, Oldbury, B69 3DE

Write to: Customer Focus Team at above address

You can also access an online complaint form from our website: <https://www.sandwell.gov.uk/feedback>

Post 16 Transport Policy Statement

The Post 16 transport and travel support to education and training, statutory guidance for local authorities make it a requirement to advise students aged 16-19 who are in further education or training of what support is available to them. We are always looking to improve the information we make available and will use any feedback provided to us to develop this statement.

If you wish to provide any feedback on the policy, please contact Education Benefits and Transport at:

education_benefits@sandwell.gov.uk for the attention of Trudy Saddington

or write to:

Sandwell Metropolitan Borough Council
Education Benefits and Transport
P O Box 16230
Sandwell Council House
Freeth Street, Oldbury
B69 9EX