

## Sensory Support Team Hearing Impaired Team

### Questionnaire for Parents / Carers

The Hearing Impaired Team aims to work with pupils, schools, families and other agencies to meet the needs of children who have a hearing impairment.

We need to know what we are doing well and what we need to improve. Your views will help us do this. Please take a few minutes to answer the following questions.

Please select the most appropriate answer from any drop down list or make any comments in the free text boxes. There is a button at the end to enable you to submit your response.

At the end there is a section for your personal details. This is optional but having these details will make it easier to follow up any comments.

1. I know who my child's Teacher of the Deaf is

Yes

No

2. I know what the Teacher of the Deaf does to support my child

Please select

3. When I have talked to the Teacher of the Deaf I have felt that they have been interested in my views and have understood them.

Please select

4. I am satisfied with the information I get from the team and feel confident to ask for any more information I need.

Please select

5. The team has helped my child's school understand the difficulties he/she experiences, the ways in which my child needs support and the equipment he/she uses

Please select

6. The Teacher of the Deaf has helped my child make progress.

Please select

7. How would you rate the support that the Hearing Impaired Team has given your child over the past year?

Please select

8. If your child has changed schools was our service involved in planning for transition?

Yes

Don't know

No

Not applicable

9. The team helped my child make a smooth transition.

Please select

10. If there is anything we can do to improve our support to you or your child or if you have any other comments please give details here.

Please type

**This section is optional**

Your name

Child's name

Date

If you are happy to receive information by email please enter your email address below.

email address

Press the submit button to return the form. Thank you for giving us your views

**Data Protection Act 1998**

Any personal data collected will be used by the Sensory Support Team for the purposes of gauging parental satisfaction with services and providing information. No individual data will be disclosed to third parties. Aggregated data will be used to inform future service developments. If you have any queries about how your data will be processed please contact 0845-352-7552 for further details.