

Enquiry Number - FS51681718

Request and Response:

1. Do you currently have an electronic record system(s) or case management system in place for social care case management?

Adults & Children – Yes

2. What company currently provides your system(s)?

Adults & Children: Liquid Logic

3. How much are you currently spending on this system annually for licensing and support fees?

Adults: Approximately £115k

Children: Approx. £80, 000

4. What is the date of contract expiry for the system(s)?

Adults & Children: December 2026

5. How many users of the current system?

Adults & Children: Approx 500 Users

6. How is your system hosted?

Adults & Children: Hosted externally by supplier

7. Who is responsible for IT strategy in your authority?

ICT Department

8. Who is responsible for procurement of Social Care systems in your authority?

Adults & Children: Binda Rana, Social Care Systems Manager

If you wish to receive further information in regards to this request or wish to submit a Freedom of Information Request please forward your request to info_management@sandwell.gov.uk or Information Management Unit, Sandwell Council House, Freeth Street, Oldbury, West Midlands, B69 3DE.